

## Customer Assistance Options

Please note this is not intended to be a comprehensive list and other opportunities may be available with other non-profit organizations and state agencies. In addition, Delmarva Power offers budget billing and payment plans to assist customers who may be struggling to pay their energy bills.

- **Delaware 211** <https://delaware211.org/>
- **Catholic Charities** <https://www.ccwilm.org/>
  - Kent County: 302-674-1782
  - New Castle County: 302-654-9295
  - Sussex County: 302-856-6310
- **First State Community Action**
  - New Castle County Office: 302-498-0454
  - Kent County Office: 302-674-1355
  - Sussex County Office: 302-856-7761
- **State Service Centers - There are fifteen (15) State Service Center locations throughout Delaware and links are provided below:**

New Castle County State Service Centers:

- [Appoquinimink State Service Center](#) (Middletown)
- [Belvedere State Service Center](#) (Wilmington)
- [Claymont State Service Center](#)
- [DeLaWarr State Service Center](#) (New Castle)
- [Floyd I. Hudson State Service Center](#) (Newark)
- [Northeast State Service Center](#) (Wilmington)
- [Winder Laird Porter State Service Center](#) (Wilmington)

Kent County State Service Centers:

- [James W. Williams State Service Center](#) (Dover)
- [Smyrna State Service Center](#) (Smyrna)

Milford State Service Center Campus:

- [Milford State Service Center](#)
- [Milford Walnut Street Building](#)

Sussex County State Service Centers:

- [Bridgeville State Service Center](#)
- [Edward W. Pyle State Service Center](#) (Frankford)
- [Laurel State Service Center](#)
- [Thurman Adams State Service Center](#) (formerly the Georgetown State Service Center)
- [Anna C. Shipley State Service Center](#) (Seaford)

State Service Center Central Administration Office:

- [Charles H. Debnam Building](#)